

# Issue Tracking using Bugzilla

Andreas Hense

V 1.0

3.4.2006

Distribution: project team MPG, eSciDoc project team, MPG internal, public

Filename: Bugzilla\_presentationBerlin.ppt

## Revision History:

| Version | Date     | Author | Comment         |
|---------|----------|--------|-----------------|
| V 1.0   | 3.4.2006 | AVH    | Initial Version |
|         |          |        |                 |
|         |          |        |                 |



## Purpose – Issue Management and Defect Tracking

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- Need to keep track of
  - Issues and Enhancements during Design, Build and Test
  - Defects during Test
- Need to introduce and enforce a process for
  - Enhancement Decisions
  - Defect Fixing



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- For resolved, verified or closed issues, an issue has several possible resolutions

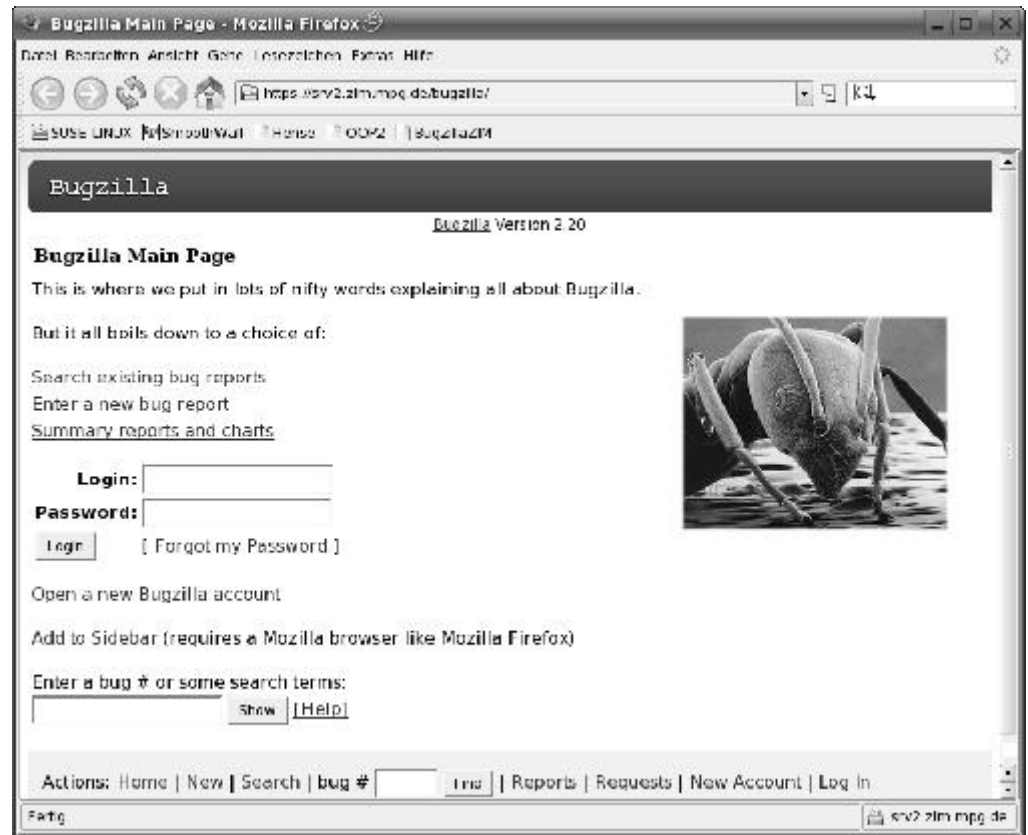




# Bugzilla Presentation

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- Standard Process
  - Report new Issue
  - Solve Issue
  - Verify Solution
  - Close Issue
- Saved Searches
- Suggested Reports
- <https://srv2.zim.mpg.de/bugzilla>



## Startscreen (after login)

Bugzilla Main Page - Mozilla Firefox

File Edit View Go Bookmarks History Tools

https://srv2.zim.mpg.de/bugzilla/index.cgi

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# Bugzilla

[Bugzilla](#) Version 2.20

## Bugzilla Main Page

This is where we put in lots of nifty words explaining all about Bugzilla.

But it all boils down to a choice of:

- [Search existing bug reports](#)
- [Enter a new bug report](#)
- [Summary reports and charts](#)
- [Change password or user preferences](#)
- [Log out a.hense@zim.mpg.de](#)

[Add to Sidebar](#) (requires a Mozilla browser like Mozilla Firefox)

Enter a bug # or some search terms:  
  [\[Help\]](#)

Actions: [Home](#) | [New](#) | [Search](#) | bug #   | [Reports](#) | [My Requests](#) | [My Votes](#) | [Sanity check](#) | [Log out a.hense@zim.mpg.de](#)

Edit: [Prefs](#) | [Parameters](#) | [User Preferences](#) | [Users](#) | [Products](#) | [Flags](#) | [Field Values](#) | [Groups](#) | [Keywords](#) | [Whining](#)

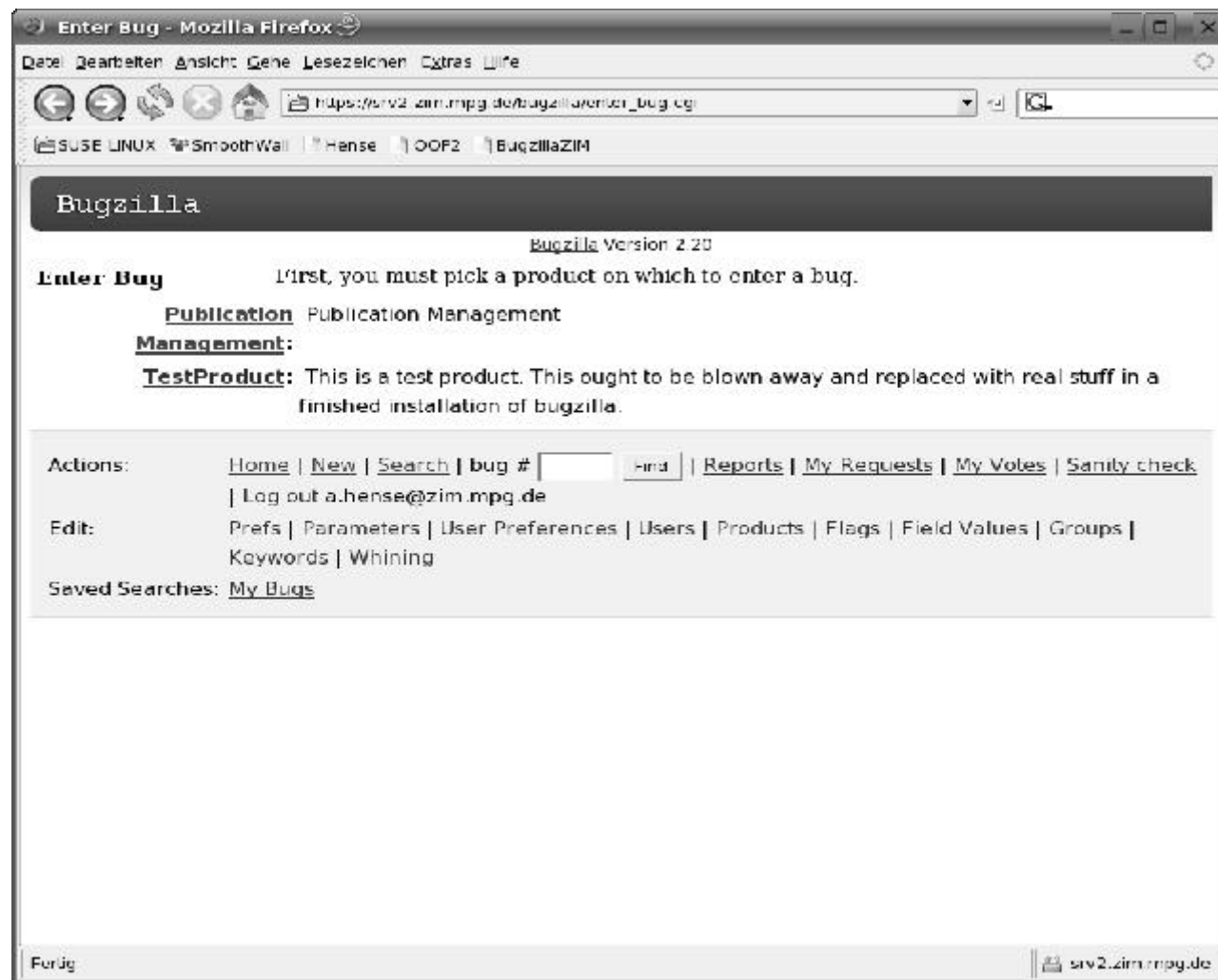
Saved Searches: [My Bugs](#)

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srv2.zim.mpg.de



## Create new Issue: select product



## Create new Issue: select component

Enter Bug: Publication Management - Mozilla Firefox

Datei Bearbeiten Ansicht Gehe Lesezeichen Extras Hilfe

https://srv2.zim.mpg.de/bugzilla/enter\_bug.cgi?product=Publication%20Management

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# Bugzilla

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## Enter Bug: Publication Management

This page lets you enter a new bug into Bugzilla.

Before reporting a bug, please read the [bug writing guidelines](#), please look at the list of [most frequently reported bugs](#), and please search for the bug.

**Reporter:** a.hense@zim.mpg.de

**Version:** unspecified

**Product:** Publication Management

**Component:** Affiliation/admin  
Authority files/Classification  
Baskets  
Browsing/Displays  
Catalog/Yearbook

**Platform:** PC

**OS:** Linux

**Priority:** P2

**Severity:** normal

**Initial State:** NEW

**Assign To:**

**Cc:**

**URL:** http://

**Summary:**

**Description:**

Feeling

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# Components

Select component of product 'Publication Management' - Mozilla Firefox

https://srv2.zim.mpg.de/bugzilla/editcomponents.cgi?product=Publication%2F

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## Bugzilla

Bugzilla Version 2.20

### Select component of product 'Publication Management'

| Edit component...                              | Description                    | Default Assignee       | Action                 |
|--|--------------------------------|------------------------|------------------------|
| <a href="#">Affiliation admin</a>              | Affiliation admin              | n.bulatovic@zim.mpg.de | <a href="#">Delete</a> |
| <a href="#">Authority files/Classification</a> | Authority files/Classification | i.Overkamp@zim.mpg.de  | <a href="#">Delete</a> |
| <a href="#">Baskets</a>                        | Baskets                        | u.tschida@zim.mpg.de   | <a href="#">Delete</a> |
| <a href="#">Browsing&amp;Displays</a>          | Browsing&Displays              | n.bulatovic@zim.mpg.de | <a href="#">Delete</a> |
| <a href="#">Catalog/Yearbook</a>               | Catalog/Yearbook               | n.bulatovic@zim.mpg.de | <a href="#">Delete</a> |
| <a href="#">Collection admin</a>               | Collection admin               | n.bulatovic@zim.mpg.de | <a href="#">Delete</a> |
| <a href="#">Customization</a>                  | Customization                  | u.tschida@zim.mpg.de   | <a href="#">Delete</a> |
| <a href="#">Data model</a>                     | Data model                     | n.bulatovic@zim.mpg.de | <a href="#">Delete</a> |
| <a href="#">Duplicate checking</a>             | Duplicate checking             | u.tschida@zim.mpg.de   | <a href="#">Delete</a> |
| <a href="#">Export</a>                         | Export                         | i.Overkamp@zim.mpg.de  | <a href="#">Delete</a> |
| <a href="#">Help system</a>                    | Help system                    | u.tschida@zim.mpg.de   | <a href="#">Delete</a> |
| <a href="#">Ingestion</a>                      | Ingestion                      | i.Overkamp@zim.mpg.de  | <a href="#">Delete</a> |
| <a href="#">Messaging</a>                      | Messaging                      | u.tschida@zim.mpg.de   | <a href="#">Delete</a> |
| <a href="#">Metadata Sets</a>                  | Metadata Sets                  | i.Overkamp@zim.mpg.de  | <a href="#">Delete</a> |
| <a href="#">Migration from eDoc</a>            | Migration from eDoc            | u.tschida@zim.mpg.de   | <a href="#">Delete</a> |

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## Create new Issue: enter details

Enter Issue: Publication Management - Mozilla

File Edit View Go Bookmarks Tools Window Help

Version: unspecified

Component: Collections and Affiliations  
Metadata Sets  
PM\_Common  
Quality Assurance and Rights Checking  
Submission

Platform: PC

Priority: P2

OS: Windows

Severity: normal

Initial State: NEW

Assign To: u.tschida@zim.mpg.de

QA Contact: u.tschida@zim.mpg.de

Cc:

URL: http://

Summary: Multimediale Veröffentlichungen

Description: Bei der Submission sollten nicht nur Printmedien sondern auch CDs, DVDs als Items eingegeben werden können.

Depends on:

Blocks:

Commit Remember values as bookmarkable template

We've made a guess at your operating system and platform. Please check them and, if we got it wrong, email Roland.Werner@FIZ-Karlsruhe.de.

Done



## Create Issue: after some steps ...

Bug 16 - IP based submission - Mozilla Firefox

Date: Bearbeiten Ansicht: Gehe Lesenzeichen Extras Hilfe

https://srv2.zim.mpg.de/bugzilla/show\_bug.cgi?id=16

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☐ Resolve bug, changing resolution to   
☐ Resolve bug, mark it as duplicate of bug #   
☐ Reassign bug to   
☐ Reassign bug to default assignee of selected component

Comment

[View Bug Activity](#) | [Format For Printing](#) | [Clone This Bug](#)

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**Description:** [\[reply\]](#) **Opened:** 2006-03-27 14:52

IP based submission task has to be simple and configurable by institutes.  
IP checking should be an option, but not must. If institutes want to restrict  
to certain IP ranges, they have to manage their own access lists in the system.  
Institutes want to decide if they want to allow file upload (e.g. binary file)  
during IP based submission or not.

----- **Comment #1 From Tschida, Ulla 2006-03-28 15:26** [\[reply\]](#) -----

In addition to IP based web login, suggestions should be possible by normal  
e-mail.  
Source: Pileus Jena 14.03.06

----- **Comment #2 From Tschida, Ulla 2006-03-29 14:23** [\[reply\]](#) -----

requirement for file upload during IP based submission also formulated at pilot  
meeting Berlin 20.03.06

----- **Comment #3 From Tschida, Ulla 2006-03-29 14:24** [\[reply\]](#) -----

affiliation of IP depositor should not be a mandatory information to give.  
(source: Kempt, at on meeting Berlin 20.03.06)

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# Search Issue

Bug List - Mozilla Firefox

Daten Bearbeiten Ansicht: Gene Lesezeichen Extras Hilfe

https://srv2.zim.mpg.de/bugzilla/buglist.cgi?query\_format=specific&order=re

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## Bugzilla

Bugzilla Version 2.20

### Bug List

Tue Apr 4 2006 16:05:50

*Take care of this list as it was your own :))*

117 bugs found.

| ID        | Sev | Pri | Plt | Assignee               | Status | Resolution | Summary  |
|-----------|-----|-----|-----|------------------------|--------|------------|--|
| <u>7</u>  | nor | P2  | PC  | utschida@zim.mpg.de    | ASSI   |            | Duplicate checking   |
| 8         | nor | P2  | PC  | utschida@zim.mpg.de    | ASSI   |            | Relationship between workspaces and roles                    |
| 9         | nor | P2  | PC  | n.bulatovic@zim.mpg.de | ASSI   |            | What happens to publication item when deleting a collection  |
| 10        | nor | P2  | PC  | utschida@zim.mpg.de    | ASSI   |            | "Logical" deletion of items                                  |
| <u>11</u> | nor | P2  | PC  | utschida@zim.mpg.de    | ASSI   |            | Handling of locked publication items in the QA.              |
| <u>12</u> | nor | P2  | PC  | n.bulatovic@zim.mpg.de | ASSI   |            | Definition of the ContentItemStructure for publication items |
| 14        | nor | P2  | PC  | utschida@zim.mpg.de    | ASSI   |            | Example workflow definition PubMan [31.03.2006]              |
| <u>15</u> | nor | P2  | PC  | utschida@zim.mpg.de    | ASSI   |            | Update service description                                   |
| <u>16</u> | nor | P2  | PC  | utschida@zim.mpg.de    | ASSI   |            | Item status  |

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## Next Steps

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- every pilot team determines 1 to 3 persons who will directly participate in the bugtracking process. Send eMail with name, affiliation, and eMail adress to Mukhtar Syed [m.syed@zim.mpg.de](mailto:m.syed@zim.mpg.de)
- user accounts will be generated and sent to you asap



## Questions ?

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